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## 1. Protect

LVT is an easy-care, wear-resistant floor with a long lifespan and a hygienic hard surface.

To protect the floor, we recommend the following actions :

- To keep the floor in good condition, it is important to place non-rubber backed doormats at all entrances. Doing so prevents dirt or grit on the floor. These abrasive particles could damage the floor, causing scratches. Do not use rubber-backed mats, as long-lasting contact with rubber can cause permanent discolouration. Never place doormats on a wet floor.
- Furniture legs, fitness appliances, etc. should be fitted with soft, non-rubber feet or casters, to avoid permanent damage to the floor.
- Clear plastic mats are recommended under office chairs with non-rubber wheels.
- Use felt pads or protective feet for items that contain rubber, such as chair legs, furniture legs, fitness appliances, etc. Use white felt pads, coloured felt might cause stains.

## 2. Clean

After the installation is finished the floor will normally be dirty. Therefore, first remove all larger pieces of dirt with a soft brush or a vacuum cleaner. The floor can then be cleaned with a soft and damp microfiber cloth or mop (see more details below).

The LVT can be maintained in very little time and with a minimum of effort to keep it in good condition and looking good for many years.

In case of stains, a soft microfiber cloth and lukewarm water are recommended. If adding cleaning agents to the water, always use appropriate pH neutral cleaning agent, at least twice until the water stays clean :

- If acidic: it may react with the floor and cause discoloration or odour nuisance ;
- If basic: it may cause discoloration ;
- No bleach or chlorinated compounds: it may cause discoloration ;
- Acetone: if excessive use, it may affect the protective layers ;
- Alcohol-based cleaners: ok to be used if compliant with the above guidelines.

**Note :** If the floor becomes wet, it can feel more slippery and have a reduced slip resistance.

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### **Dry methods**

For daily cleaning, we recommend that you use a soft brush, vacuum cleaner or dust mop. Microfiber mops are ideal.

### **Wet methods**

Stubborn stains can be wiped off with a damp microfiber cloth and possibly a pH neutral cleaning agent. When needed, the LVT may be cleaned using a microfiber mop, water and a pH neutral cleaning agent. Apply the mixture on the floor surface (step by step in small areas) with either a microfiber cloth/mop or a spray bottle (N.B. The mixture has to cover the floor surface, also when spraying). Let it work for 3-4 minutes (but don't let it dry), depending on type and grade of dirt. Clean the floor in the lengthwise direction of the plank/tile with a soft microfiber cloth/mop. Rinse cloth/mop in separate water. Wipe the floor afterwards with clean water. No other treatment of the surface is required.

Never use highly concentrated soap solutions on the floor (forms a greasy film on the surface).

Do not flood the floor or leave a puddle of water on the floor. Rinse thoroughly and soak up residual water. If water is not removed carefully and is able to soak in for some time, it is possible that darker designs show some white discolouration. These spots will disappear within 24h. The floor can feel more slippery when it becomes wet. Spots, marks and spillages should be wiped up as soon as possible. Never use wax or varnish coating. Do not clean the floor with steam products (ex. steam mop).

## **3. Stains/damage repair**

Very stubborn stains can be cleaned by following these steps :

- 1.** Clean with a wet floor cloth and use a solution of cleaning agent in water.
- 2.** Do not leave any puddles of water on the floor (only moisten the floor).
- 3.** Let the product work in for minimum 10 and maximum 15 minutes.
- 4.** Clean with a brush in two different directions.
- 5.** Finally clean with a wrung wet rag until the water is clean again.

**Tip :** when dealing with a particular difficult stain, graffiti wipes might offer a solution. First, let the stain dry a greasy residue on the surface. Be careful not to leave any puddles of water on the floor.